

ABSTRACT OF THE DISCLOSURE

5 A system and method for automated package delivery and pick-up
include at least one package portal located in a delivery and pick-up station to
receive and dispense packages from the station. A station controller is coupled to
an information input system and the package receiving and dispensing portal
mechanism, and is arranged to associate package and intended recipient
10 identification information with a received package. The controller is also arranged
to process identification information, which may include biometric information, to
authenticate the identity of an intended recipient, and to permit dispensing of the
package from the at least one portal in response thereto. The station supports
unattended delivery and pick-up of packages to improve overall efficiency of a
15 package delivery system as well as user convenience and safety.